

VISION

"Quality Palliative Care for all"

MISSION STATEMENT

Leratong Hospice is a palliative care centre of excellence providing holistic palliative care for patients and support for their families and actively promoting palliative care.

In the community
For the community
By the community

Values:

- Putting the patients and their families first.
- Treating all people equally with respect, dignity and understanding.
- Acting with honesty, integrity and in the best interests of the hospice.
- Using our skills, resources and time wisely.
- Respecting the confidentiality and privacy of the patients.
- Non-discrimination in terms of race, gender, ability, cultural & religious beliefs.
- Fostering a culture of continuous learning.
- Ensuring workplace health and safety and promoting personal wellbeing.

Leratong Hospice
024-226-999

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LERATONG HOSPICE

024-226-999

ANNUAL REPORT 2014

CONTENTS

Leratonq Hospice Management	1
Leratonq Hospice Board	1
Foreword	2
Chairperson's letter	3
Highlights of the year	4
Patients statistics	5
Income and Expenditure	6
Donors/Funders & Sponsors	6
Baking details	6

LERATONG HOSPICE MANAGEMENT

Mr. Shonisani Ncedikweta	General Manager	Mr. Richard Ngeukile	Head of Maintenance Security Housekeeping Supervisor
Sr. Harriet Mashigo	Professional Nurse	Mrs. Eva Makame	
Mrs. Bemigile Tloubatla	Nurse		

LERATONG HOSPICE BOARD

Ms. Mary-Jane Morill	Chairperson	Ms. Managa Pillay	Deputy Chairperson
Mr. Rudolf Maatenbroek	Treasurer	Ms. Sharmala Naidoo	Secretary
Mrs. Bemigile Tloubatla	Member	Mr. Thabo Letageng	Member
Mrs. Miledred Ledwaba	Member	Ms. Tlhomiso Mofokane	Member
Dr. Selso Malatji	Member	Mrs. Viso Pillay	Member

FOREWORD

Leratonq Hospice Foreword 2014

The executive committee of the Atteridgeville-Saulsville Retired Teachers Organisation (A-SRTO) is humbled and greatly honoured to be asked to write this foreword for the Leratonq Hospice's 2014 annual report.

The A-SRTO felt it necessary to visit Leratonq Hospice to see the type of palliative care and support that is provided to our friends, relatives and other community members who warefare patients at the centre.

Our first experience of Leratonq Hospice was the great contrast between the centre and its environment and the environment in its neighbourhood. Leratonq's spotless cleanliness and its well kept grounds reflect the spirit of its staff and board and the Godly work they are entrusted with. This made us proud.

We are also proud of Leratonq hospice because some of its nursing and administrative staff members who are doing such sterling work are our former students.

The RTO members make a voluntary annual contribution in cash and in kind and even secure sponsors to assist Leratonq with essential items that it needs.

We hope that the partnership with Leratonq will grow stronger to even include some of our members volunteering to assist at the crèche, the garden, or even enlisting as members of the gym.

We wish the staff and the Board of Leratonq God's blessings as they continue with the good work they offer to the community.

Thank you and God Bless.

Atteridgeville-Saulsville Retired Teachers Organisation



ATTERIDGEVILLE-SAULSVILLE RETIRED
TEACHERS' ORGANISATION

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Dear colleagues, partners, supporters and friends

2014 we celebrated the 10 year anniversary of the hospice with much reflection and memories and were joined in these celebrations by our supporters, friends and members of the community who were with the former of Lesang Hospital staff guests especially our guest speaker Minister Phyllis Gwenda. We were all particularly proud that the first high level body which existed off us was 19 years ago and still existing and providing high quality palliative care.

But even as we celebrated we were already aware of and experiencing the signs of what was in store for us for the 2014 financial year. The year certainly became one which would challenge our resolve to continue providing this valuable service to this community. Pressures from our long term funders were beginning to drift and to focused in areas that were not our core offerings and we therefore saw a drastic decline in the financial support previously enjoyed by Lesang Hospice. These difficulties led further back an effort to raise we experienced a high staff turnover rate as staff sought to seek more secure employment opportunities outside.

To ensure that we kept the doors open and managed to provide the services we had had to draw down on the reserves funds set aside for an emergency as a Trust and we unfortunately had to do this more than once. This has significantly diminished the financial sustainability of the Hospice and has nearly depleted the safety net which Father Pascoe had put in place when he set others up as the Trust. The Board of Lesang had to grapple with the decision to maintain the open and stopped up its fundraising efforts and unfortunately we had to go to some of our staff to reduce the costs. It is becoming increasingly difficult for us to raise funds for the future care of the those within health in adding back to prevention and awareness, areas which are not core to our core of services provided at Lesang. It is also becoming increasingly difficult to recruit new leaders as our students are declining leading the partners and staff high.

The options the Board is currently grappling with is how the Hospice can reduce itself to provide services that are of critical need to the community we serve and that are able to attract funding and self-sustainable enterprise - these difficulties are ongoing and we will hopefully be able to come up with a strategy that will be fit for purpose for our existing body. Please be aware that these difficulties are not unique to Lesang Hospice they are being experienced by other hospices and some have been had to close their doors. We are not there yet.

As you can see the challenges are many but we are still here holding on but with our doors open. We would not have been able to overcome these ongoing challenges without the support of our local and outside based supporters/funders, the need to going and face the doors of Lesang Hospice open.

On behalf of the Board I would like to express my sincere gratitude to everyone who has participated in supporting Lesang Hospice through financial support, staff sharing, volunteering, donations in kind and through gifts in your support has not gone unnoticed and I appeal to you to continue this support to the hospice and also encourage you to write your own family members colleagues and your colleagues to be involved in supporting Lesang Hospice in any way possible. It will take all of us to ensure the sustainability of this centre and to ensure that the community continues to benefit from the services offered here.

I would like to acknowledge the following: Lesang Hospice staff, the management for ensuring that the day to day running of the hospice and the hospice standards are maintained to the highest level, the supporting departments, the Nursing department, Cancer department, Hospicecare department, resource department, self-help department, the counselling, dental, social workers, physiotherapy, occupational therapy, and those who participate in the palliative care circle, the education, government departments and private sector.

To our partner Father Omagh and his team of Friends of Lesang it is indeed for your dedicated support, relationship and leadership for the hospice, we truly appreciate your continued commitment and love for Lesang Hospice.

My fellow Board members, thank you for coping the course and going beyond the call of duty in guiding and steering Lesang Hospice you serve with dedication, love and commitment and are willing to doing this. I would like to thank you for your support through a very difficult year through the Deputy Chairperson, Relief for Treasurer, Secretaries and Services and all our other Board members.

"Phoson chakongkha gaw thilaga go wai"

Those who walk with me when it is dark I will thank them when the sun rises"

Dr. Aloysius Frensch

Thank you and God bless you all

Phyllis Jones Phyllis
Chairperson
Lesang Hospice Board



Ongoing Palliative Care and Support to the patients and their families remains our main focus and objective, to ensure that patients care services provided at Lesang Hospice is of a high standard, quality and that it addresses the future patients' needs.

The Hospice conduct clinical palliative care lecture to more than 200 medical students from MIDUNDA (3rd Year students) and University of Peradenya (4th Year Students), who visit the hospice weekly in groups during the period January to September.



February 2014 Workshops conducted by Lesang Hospice nursing staff to some of our donor/supporters companies for their employees staff welfare and health education on different health topic such as HIV and AIDS, Cancer, TB and other health related issues, this also give the hospice an opportunity to give back to its supporters in a way of empowering their staff personnel.

June 2014 Lesang Hospice organizes different programs and activities for staff welfare, to ensure that the staff are well looked after and cared for as well, this is one of the Care for the Carer programs that include staff partaking in different empowering activities together, such as swimming, hiking, fishing and team building activities.



September 2014 Lesang Hospice celebrated its 10th Year anniversary and held its 10th Annual General Meeting the Board, management, staff patients were joined by special guests from the hospice donors, funders, sponsors, office association and ward councillor. The guest speaker Minister of Co-operation, Governance and Traditional Affairs, Pravin Gurdian, commended the work being done by the hospice board and its staff and thanked all those who are supporting this course.

November 2014 The annual year-end dinner were the staff dress to impress and enjoy the best evening prepared especially for them at the classy Kazzoo Restaurant with delicious food, drinks and performance in honour of Lesang Hospice staff by the owner Mr. Fortunato Mattos.

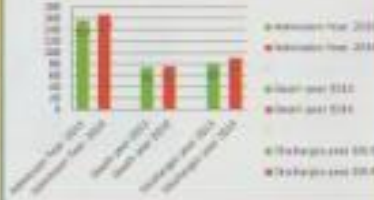


November 2014 The Hospice also honored the staff members who have been with the hospice for the past ten years and commended their passion, commitment and love for their work and for their care to those in-need.



The number of patients who have received care at Lansing Hospitals in the past two years (2013 and 2014)

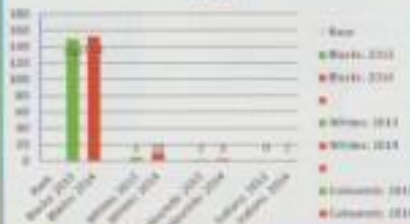
Admissions, Deaths & Discharges



Admission 2013 and 2014

Type	2013	2014
Admissions	157	167
Deaths	75	76
Discharges	82	91

Race



Race

Type	2013	2014
Blacks	150	153
Whites	3	18
Latino	2	2
Other	0	1

TRAINING AND MENTORSHIP

Initiative	Activity	Number of students in 2013	Number of students in 2014
University of Florida	2 nd year medical students, and the hospital 2 days a week for rotating clinical experience	100	100
Michigan	2 nd year medical students, visit the hospital once a week for 1000 clinical experience	65	76
Wayne College	Planning and/or present clinical for hospital for a week for rotating practice	25	70

Overseas Donations	\$57054
Local Donations	\$185106
National Lottery Board	\$833000
Trust Donations	\$800000
WPCA/PCPWAB	\$39842
Patients' Contributions	\$47137
Government Grants	\$452951
Fundraising	\$2648
Insurance Refunds	\$54912
TOTAL:	\$3,477,512

Operating Expenses 2014

Accounting fees	\$4730
Administration and management fees	\$13337
Bank charges	\$1880
Computer expenses	\$2220
Utilities for staff	\$94328
Depreciation, amortization and impairment	\$8491
Director of assets	\$14795
Director fees	\$254
Employee costs	\$28,2968
New centre costs	\$27086
IT Expenses	\$4309
Insurance	\$34200
Legal Expenses	\$8
Publications and marketing fees	\$3512
Motor vehicle expenses	\$32168
Municipal expenses	\$186553
Printing and stationery	\$14967
Rent and less on sale of assets	\$1368
Hospital operations	\$260078
Repairs and maintenance	\$49260
Restoration of assets	\$60790
Security	\$179638
Printing expenses	\$13683
Telephone and fax	\$24896
Training	\$8872
Travel expenses	\$2440
Total	\$3,048,275
Deficit/Surplus for the year	\$429,237

Friends of Lansing (Ypsilanti)
Lansing Trust (SA)
Giving Day of Health (SA)
WPCAP/PCWAB (SA)
Anglo American Chairman's Fund (SA)
Friends and Staff Parties (SA)
National Lottery Distribution Trust Fund (SA)
The O'Donnell Family & Friends (Ypsilanti)
Super Race in The Stadium (SA)
East Towers (SA)
New Care Health Clinic (SA)
Kent Bakery (SA)
Phelan Hardware (SA)
Eggs and Gump's Mounds (Ypsilanti) (SA)
Breadbasket Bakery (SA)
Highs Clubhouse Drive & Tours (SA)
The Soap Factory (SA)
Lafayette Funeral Parlor (SA)
Kovacs Saloon (SA)
By Sea, Friends (SA)
BOO South African (SA)
Woodworth Quigg's Centre (SA)
Woodworth Distribution Centre (SA)
Pick n Pay Hardware (SA)
Local Churches (SA)
Morganston African Day Spa (SA)
Hagerston (SA)
Ward 40 Council (SA)
Mathew Primary (SA)
Nikola Gas Inc (SA)
Acornville-Saskatchewan Farmer's Organization
Tompson (SA)
Garden-court Hotel (SA)
Seneca Plastics (SA)

We would like to say a BIG THANK YOU for all your support in ensuring the accessibility of Lansing Hospitals service to the community.

Initiation to support Lansing Hospital

We are looking for you to be part of Lansing Hospitals partners and supporters. Different people and organizations contribute in different ways through their skills, resources and in-kind. Should you wish to make a donation of any kind toward Lansing Hospitals, please feel free to contact us for arrangements.

Ways of donation:

- Request Lansing Hospitals wish list
- Arrange for drop order with the bank to make monthly financial contribution into Lansing Hospitals account.
- Participate and support Lansing Hospitals fundraising events

Lansing Hospitals Banking information for the public

LA Bank	Branch	Friends of Lansing	Branch	Bank of Lansing	Branch	Bank of Lansing	Branch
Holder:	Lansing Hospitals	Holder:	Friends of Lansing	Holder:	Bank of Lansing	Holder:	Bank of Lansing
Bank:	Standard Bank	Bank:	Bank of Lansing	Bank:	Bank of Lansing	Bank:	Bank of Lansing
Acc:	410034188	Acc:	(277945)	Acc:	(277945)	Acc:	77368946
Code:	003445	Code:	902127	Code:	902127	Code:	990017
Branch:	Harthamsworth	Branch:	High St, Belfast	Branch:	High St, Belfast	Branch:	2 College Green, Dublin 2