

VISION

"Quality Palliative Care for all"

MISSION STATEMENT

Leratong Hospice is a palliative care centre of excellence providing holistic palliative care for patients and support for their families and actively promoting palliative care.

In the community
For the community
By the community

VALUES:

Putting the patients and their families first.
Treating all people equally with respect, dignity and understanding.
Acting with honesty, integrity and in the best interests of the hospice.
Using our skills, resources and time wisely.
Respecting the confidentiality and privacy of the patients.
Non-discrimination in terms of race, gender, ability, cultural & religious beliefs.
Fostering a culture of continuous learning.
Ensuring workplace health and safety and promoting personal wellbeing.

Leratong Hospice
026-226-NPO

Physical Address: 11 Mutapelo Street, Aferdygville Est. 38, South Africa, 0006

Rental Address: PO Box 385, Aferdygville, 0006, Pretoria, South Africa

Tel: +27 12 971 3003 Fax: +2786 263 7568 Cell: 018 056 3636

Cell: 083 254 1228

Email: leratong@leratong.co.za

Web: www.leratong.co.za facebook page: Leratong Hospice



LERATONG HOSPICE

026-226-NPO

ANNUAL REPORT 2013

CONTENTS

Leratong Hospice Management and Board Committee	1
Foreword	2
Chairperson's letter	3
Hospice activities of the year 2013	4
Patients statistics and trainings	5
Income & Expenditure	6
Donors & Supporters and banking details	6

LERATONG HOSPICE MANAGEMENT:



Mr. Shorisani Ntshiweta
General Manager



Sr. Petra Lankanyane
Matron



Mr. Champion Mochese
Senior Nurse



Mrs. Eva Makano
Housekeeping Supervisor



Mr. Richard Ngwako
Head of Maintenance & Security



Mrs. Remigia Tioubatia
Mentor

BOARD MEMBERS: 2013

The hospice hosted its 9th AGM in September 2013 with the introduction of the new board members Ms. Tihonepo Modisane and Mrs. Vino Pillay. The new board committee was elected as follows:

Ms. Mary-Jane Morifi	Chairperson	Ms. Managa Pillay	Deputy Chair
Mr. Rudolf Mastenbroek	Treasurer	Ms. Sharmala Naidoo	Secretary
Mrs. Remigia Tioubatia	Member	Dr. Sello Malatji	Member
Mr. Thabo Letageng	Member	Mrs. Mildred Ledwaba	Member
Ms. Tihonepo Modisane	Member	Mrs. Vino Pillay	Member

FOREWORD:



As I sit here writing this it is Mandela day, and I am being bombarded with mails from various corporations showcasing what little 67 minute campaign they are running to boost their corporate image and political correctness rating in the eye of the South African public at large. This predictable sudden urge to be involved in public service contrasts for me so sharply with the wonderful very smart little building on the hill just outside the Western Border of Amersfoort that I have had the privilege of being involved with in a very small

way for the last 10 or so years.

I remember 10 years ago being latched onto by a terrier like little Irish priest with kind eyes, who it seemed to be impossible to say no to. I ended up being "told" to come to Leratong and obediently following his "instruction" duly drove through a dusty squatter camp with my mind's eye prejudiced as to what I was going to expect. I somehow expected something ...oh I don't know...but what I expected was not to be standing in the spotless, impeccably and tastefully furnished foyer of a building that resembled a fine private clinic. I was met by more people with kind eyes and great compassion and in one day I was taught the importance of dignity and respect and the true meaning of palliative care. It was one of the most eye opening experiences of my life and I left with a new perspective.

Every time I visit it just seems to get smarter. Leratong has evolved literally into a community centre valued and integrated into its humble surroundings - a true place of love. It is proudly a symbol of what can be achieved with determination and the objective of creating the finest palliative care facility in South Africa. The beautiful buildings, gardens and sense of peace at Leratong ensure that this process is filled with love, care and dignity for all her fortunate patients.

What a privilege it is for me to be associated with this amazing institution and the amazing staff who always fill me with joy every time I see them. I look forward to hearing their tuneful singing every year as they fill the private room at Ritrovo. This dedicated team that has taken the vision of a dogged priest and turned it into a true five star reality deserve all the credit. Their service does not last 67 minutes and for me they are the true embodiment of the ubuntu spirit of our beloved Madiba. Congratulations on your annual "report" for 2013.

In my book you passed with a distinction.

Fortunato Mazzone
Ritrovo Restaurant



"We can choose to be affected by the world or we can choose to affect the world." Heidi Wilts

Dear Friends

It gives me the great pleasure to present you with the 2013 Annual Report of Leaning Hospice.

My message to you, in my capacity as the outgoing Chairperson and thus, I want to firstly acknowledge with appreciation the confidence that the Hospice and the Board had in me, to allow me to lead the organisation for the last two years. It has been a fulfilling and inspiring journey and I have cherished every minute of it and the opportunity to give back to my community.

Secondly, I want to say that I am a strong believer in change and thus when I stepped down as the Chairperson, I did so with the express intention of allowing for change; and the belief that perhaps new leadership would bring a fresh perspective, new ideas and innovations that would help the hospice grow from strength to strength especially in these difficult times that we are facing.

I am therefore delighted to introduce Ms. Mary Jane Morill, the new Chairperson, a woman that I have long admired for her strength, commitment, passion and wisdom. I have no doubt that we are in good hands and that with her leadership, she will help us shape the hospice as we aspire to evolve to changing times and demands.

2013 has been a "bitter sweet" year for us, and I would like to believe that the challenges and in particular, the effect of the dwindling funding pool, have made us more resilient and determined to provide quality palliative care to those needing it. It has been sweet in that we have continued to retain a core dedicated team that ensures on a daily that our patients have the best possible care that our 5 star facility makes provision for. We have also had incredible support from Father Kieran Creagh, who from afar and the true patron and mentor that he is, has been able to raise and provide us with much needed funds. So a sincere thank you to Father Kieran and the hospice management team and staff for your dedication and passion.

I would further like to thank the Hospice Board for the work that you do in providing high level support to the hospice and urge you to continue being there for the team as we traverse these difficult times. I would also like to finally acknowledge and express our sincere gratitude to all the donors, big and small for your support, you make what we do possible by giving us the tools and for this we remain eternally grateful, as do the patients that come through our doors and in spite of the financial and related challenges, this is what we measure our success with..... *Alata Continua!!!!*

Warmest regards

Ms Mary Jane Morill
Chairperson
Leaning Hospice



23rd March 2013, Leaning Hospice celebrated the Unveiling of James's Pharmacy dedicated to the late Ms. Joyana "Bocotiana" O'Sullivan by her family from Ireland (Ireland). The unveiling ceremony was honoured by my state speaker The Deputy Minister of Health, Dr. Gwen Kenny, Leaning Hospice Board, Staff, Patients and some stakeholders were in attendance.

In April of 2013, I had the opportunity to spend two weeks at Leaning Hospice, as a visiting priest. It was certainly a very profound experience, and I would like to thank the people of Leaning for making it possible.

Firstly, I was taken by the high standard of accommodation and care that was provided. I have some experience of AIDS care from visiting Vietnam, where the care is third world, notwithstanding the good will and care of the Vietnamese people. But Leaning delivered a service far beyond what I had seen.

I was incredibly impressed by the staff. They were invariably resilient, compassionate, and hard working. They were a marvellously selfless group of people. A comment I heard time and time again, was that they were there, "because they loved people". The obvious affection they had for their patients, far beyond just caring for them, was an inspiration.

I don't envy their work that would be a constant source of hardship, but they worked with a great sense of grace. I was impressed by their care, even for those who had died. While I was there, three patients died, and while they were still at the Hospice, waiting to be transported to the funeral home, staff stayed with them, and prayed with them; they never let them be alone on their journey home. Thanks to all those involved with Leaning in making me welcome. Fr. Peter Gardiner OP



01st July 2013, Leaning Hospice celebrated its 09th Anniversary, the hospice took the opportunity to celebrate this milestone with the hospice staff, with an outing for all staff members to celebrate and enjoy time together.



17th July 2013, to honor the call for 67 minutes of community service, Managawand offered their special massage services to Leaning Hospice staff to acknowledge their dedication and hard work for the day to day caring of the terminally ill patients, this was indeed a day to be remembered for the staff.

08th November 2013, the annual staff Christmas dinner for all staff and Board members and sponsored by Ritrows Restaurant in Princes Waterloof Mr. Fortunato Massimo the owner honored our staff with a delicious meal, drinks, and also his lovely singing to entertain the staff.



30th November 2013 Leaning Hospice hosted its annual candle light event at Maria Mostrope Church in memory of all those who passed on at Leaning Hospice. Family members of the deceased were invited to commemorate this day in remembrance of their loved ones by lighting candle for them and offering prayers.

PATIENTS STATISTICS

5 year Patients Intake analysis:



5 year Patients intake analysis:



Gender analysis 2009-2013



Death and Discharges 2009-2013



Race analysis 2009-2013

Our Commitment:

Lenzing Hospice strives to provide quality palliative care to all our patients suffering from life threatening illnesses, through QUALITY IN LIFE and DIGNITY IN DEATH. Our services to the community will not be possible without the passion and sacrifice of our dedicated personnel, the board and our supporters.

Training and workshops 2013:

Palliative care exposure to the University students at Lenzing Hospice, 4th Year medical students from University of Pretoria, 3rd Year medical students from Mmedisa Limpopo campus and primary health care nursing colleges:

Number of Patients	Workshops	Training colleges
144	120	12
2 days, week 5 and 6 to the hospice Feb-Jan-Sep 2013	2 days weekly and 1 to the hospice Jan-Sep 2013	2 month placement at the hospice Feb-Jan-Sep 2013

INCOME & EXPENDITURE 2013

DONORS & STAKEHOLDERS

Income:

Lenzing Trust	R1800, 000
Friends of Lenzing (Inland)	8882, 100
Gezonding Dept of Health	8583, 775
HPCA/MPFA	8172, 120
Anglo American Chairman's Fund (SA)	842, 200
Patients Contributions	R36, 237
The O'Sullivan Family	R136, 623
Other local donations	R176, 505
Total	R3, 783, 530

Friends of Lenzing (Inland)

Lenzing Trust (SA)
Gezonding Dept of Health (SA)
HPCA/MPFA (SA)
Anglo American Chairman's Fund (SA)
Patrons and their families (SA)
The O'Sullivan Family (Inland)
Super Sale in Middelburg (SA)
Kruis Bakery (SA)
Mystaria Hardware (SA)
Engen Fuel Garage Mountain Switzville (SA)
Broedersma's Butchery (SA)
Alouche Chaudron Drive & Tiaan (SA)
The Gringo Motory (SA)
Lehewla Funeral Parlor (SA)
Ricoua-Ricoua (SA)
Big Sam, Proteins (SA)
BDQ South Africa Inc (SA)
Wanwanika Garage Centre (SA)
Woolworths Distribution Centre (SA)
Park in Rey Hartwegpoort (SA)
Local Churches (SA)
Mangweni African Gas Store (SA)
Motakar (SA)
Hospitalier (SA)
Wood AB Coors Bldg (SA)
Wolfeberg Primary (SA)
Mikobu Gas line (SA)
Abenqobela/Soubulile Retired Teacher's Organization
Transpica (SA)
Garden court hotel (SA)

Operating Expenses:

Accounting fees	648, 947
Administration and Management fees	6124, 884
Bank charges	421, 389
Computer expenses	88, 686
Depreciation, amortisation and impairment	475, 715
Donations	8684
Employee Costs	41, 312, 561
Entertainment	80
Expense operations	4258, 116
IT Expenses	4732
Insurance	411, 801
Legal expenses	65, 230
Marketing expenses	62, 712
Motor vehicles expenses	668, 339
New Centre	434, 157
Publication and membership fees	433, 845
Printing and Stationery	412, 554
Rental and maintenance	472, 717
Security	4188, 757
Telephone and Fax	954, 891
Training	88, 160
Travel	862
Utilities	4235, 186
Welfare for staff	4112, 194
Total	R3, 872, 591
Balance	R519, 628

We would like to say a BIG THANK YOU for all your support in ensuring the sustainability of Lenzing Hospice services to the community.

Initiative to support Lenzing Hospice: We are inviting you to be part of Lenzing Hospice garden and supplies. To find people and organisations who can be different ways through their skills, resources and to help. Should you wish to make a donation of any kind toward Lenzing Hospice, please feel free to contact us for arrangements.

Ways of donation:

- Inland Lenzing Hospice with 40
- Account for direct order with: 2x bank to order monthly
- Request form from Lenzing Hospice
- Participate and support Lenzing Hospice fundraising events

Lenzing Hospice Banking details where donations can be made:

S.A. Bank	Foreign Banking	Bank
Holder: Lenzing Hospice	Holder: Friends of Lenzing	Holder: Inland Hospice
Bank: Standard Bank	Bank: Bank of Ireland	Bank: Bank of Ireland
Acc: 410036188	Acc: 12779493	Acc: 7736050
Code: 013445	Code: 902127	Code: 900017
Branch: Hartwegpoort	Branch: High St, Dublin	Branch: 2 College Green Dublin 2